

Malpractice



Policy

1.

Malpractice is any illegal action for personal benefit whilst in a trusted role. This may occur equally through neglect of duty as deliberate act. Any failure to address issues of or investigate reported occurrences may themselves be deemed malpractice.

2.

Maladministration is any action or lack thereof which compromises the qualification or its delivery, including but not limited to, varying from published and industry established: codes of practice; operational procedures; administrative procedures; administrative timescales; marketing and advertising ethics.

3

Misconduct occurs when any practitioner behaves improperly, indecently or in a morally questionable manner..

4.

All allegations will be investigated and acted upon using the Do Cornwall complaints procedure and the Do Cornwall investigation policy.